



January 12th, 2024

NOTICE: Genecept Assay® Name Change and Improved Features

Dynacare continues to enhance its pharmacogenomics test offerings. Effective January 15, 2024, **Genecept Assay®**, the Dynacare pharmacogenomic test for the treatment of mental health conditions, **will be rebranded and enhanced with new features as OptimalRx Plus®** across Canada.

Next Steps

Follow these simple steps to complete your test and access your results:

1. Get Requisition Approval

Fill out the OptimalRx Plus® requisition included in the kit and have it signed by your healthcare provider.

2. Provide Sample

Send your sample to the Dynacare laboratory accompanied by the OptimalRx Plus® requisition signed by your physician plus the requisition generated by Dynacare Plus at the time of the online test purchase.

3. Get Results

Your physician will receive your results within 5-8 days following sample receipt at Dynacare. Additionally, you may also access your results in DynacarePlus.com

You may experience a temporary delay in viewing your results online due to technical updates currently underway in Dynacare Plus. Please check with your physician primarily to ensure you get your results promptly.

For any questions or for more information on OptimalRx Plus®, contact our Customer Care team at DynacareGenetics@dynacare.ca or 888.988.1888.

Take care,
The Dynacare Team

