Dynacare® A Health Solutions Company + MYANT HEALTH

Physician Frequently Asked Questions:
Holter Monitoring with Dyancare and Myant Health

Is a 14-day study covered by OHIP?
Yes! 14-day Holter studies are 100% covered by OHIP for eligible patients and there are no additional costs to the patient.

Are there any costs for me or my patient?
There are no costs—neither for the physician nor the patient, to participate in this program. The program is fully OHIP covered for eligible patients.

How does Myant Health ensure the privacy and security of patient health information?
Myant complies with all applicable requirements under PIPEDA and PHIPA and implements industry-standard administrative, technical, and physical controls to protect personal health information in its custody and control.

Myant employs encryption protocols that meet or exceed current industry and regulatory standards for data protection, including AES-256 encryption for data at rest and TLS 1.2 or higher for data in transit, ensuring the confidentiality and integrity of all personal and health information.

I always recommend shorter studies, why should I recommend a 14-day study?
14-day studies capture arrhythmias often missed in 24-72 hr Holter studies[1].

What happens after I complete a Holter requisition?
Myant Health contacts your patient to confirm their details and arrange kit delivery, followed by a second call to set up their kit and Holter study.

How long does it take to generate a report after the study is complete?
We aim to have the report returned to the referring provider within 5 business days of the study ending.

What happens if the device isn't recording/having issues during the 14-day study?
Myant Health's Care Team remotely monitors data transmission and signal quality throughout the study and contacts patients to resolve technical issues if they arise.

What happens to the Holter device after the study is complete?
Each patient is provided with a Purolator return label and bag. Once the study is complete, they will have the equipment returned via Purolator shipping.

Your patient also has the option to purchase the device from Myant Health once the study is complete, for general wellness monitoring.

Is this device clinically validated, and Health Canada licensed?
Yes, Myant Health's textile-based technology has been validated against conventional ECG devices and have a Class 2 Health Canada license.

Can the patient wear the band in the shower?
No. The band should be removed when showering, but this is an excellent opportunity to charge the pod. 20 minutes of charging the device per day is sufficient to maintain battery life for the duration of the study.

Physician Frequently Asked Questions:
Holter Monitoring with Dyancare and Myant Health (continued)

I have a question, who can I contact for physician support?
You can reach out directly to Myant Health's Customer Care Team for **referring physician support**: clinicalsupport@myant.ca; 1.844.501.0252

My patient has questions, who should they contact?
Your patient can contact Myant Health's Care Team **for patients** (who are participating in Myant cardiac monitoring studies): email support@myant.ca; or call 1.844.722.9977
Your patient can find this information on the Holter requisition.

What is the role of Dynacare for the study itself and for results inquires?
Holter Study and services are provided by Myant Health. **Any questions or request for results** must be directed to Myant Health: clinicalsupport@myant.ca; 1.844.501.0252
Kindly be advised that Dynacare has no information about the Holter test or its results

References

1. Aguilar, M., Macle, L., Deyell, M.W., Yao, R., Hawkins, N.M., Khairy, P. & Andrade, J.G., 2022. Influence of monitoring strategy on assessment of ablation success and postablation atrial fibrillation burden assessment: Implications for practice and clinical trial design. *Circulation*, 145, pp.21–30. https://doi.org/10.1161/CIRCULATIONAHA.121.056109

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