



Dynacare and Quality Underwriting Services (QUS) are joining forces to become Canada's #1 paramedical provider

By bringing together the experience, expertise and resources of two of Canada's leading and most respected insurance solutions providers we can provide you with a higher level of service and increased support at all levels, including:

- **A new, user-friendly ordering system** (available in Q1 2017.)
- **Complete end-to-end service** including everything from specimen collection to quality lab testing and fast and accurate reporting. We are the only Canadian company that delivers fully integrated paramedical and lab testing services to the Canadian insurance industry.
- **The ability to reach your applicants faster**, thanks to the largest network of trained, certified HPs from coast to coast, including more multi-lingual HPs. Applicants are contacted within 24-48 hours to schedule an appointment.
- **Expanding E-Para services for fast, accurate online data collection** and a secure online reporting system for underwriters to view laboratory reports.
- **World-class labs offering the largest menu of diagnostic testing in Canada** - with a full range of tests designed specifically for the Canadian Insurance Industry and insurance specimen collection kits specially designed for accurate results.
- **An outstanding applicant experience**, which includes SMS text message appointment reminders, informative one-minute videos to help prepare them for their exam, and myLabWorks.com, an easy-to-use, secure online portal where applicants can view and understand their lab test results.
- **An expanded CE course catalogue** with online learning starting in Spring 2017, and a new Dynacare applicant brochure and more valuable online resources.

Dynacare and QUS will be operating as usual until early 2017 when the two companies officially become **Dynacare Insurance Solutions**. You will be notified in advance of any changes, and we will provide the resources and support to ensure the transition doesn't impact you. We look forward to continuing to be your insurance solutions partner.